



LOCKHART TILE TRADERS

Quality Tile Wholesalers

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*485 Zillmere Road
Zillmere, Brisbane
Qld 4034, Australia*

VITRA ARCHITECT - 5 YEAR WARRANTY

Lockhart Tile Traders Pty Ltd warrants that its first quality Vitra products will be free from defects in material and workmanship for a period of 5 years.

This warranty begins on the date of purchase of the products from the retail supplier of the Vitra Architect products.

Liability: Lockhart Tile Traders Pty Ltd and the Manufacturer's liability under this warranty is limited to repairing or replacing any products that the Manufacturer accepts as defective and covered by this warranty.

In order to make a claim under this warranty, a person must:

- ✓ Give Lockhart Tile Traders Pty Ltd written details of any defect in the products together with documentary proof of the date of purchase within 30 days of identifying the defect.
- ✓ Refrain from removing products which have been laid or installed without first receiving the prior written consent from Lockhart Tile Traders Pty Ltd.
- ✓ Allow Lockhart Tile Traders Pty Ltd, Manufacturer, its employees, or agents to inspect the products and take samples.
- ✓ Provide any information requested by Lockhart Tile Traders Pty Ltd or the Manufacturer in relation to the products or the laying or the installation of the products.

The warranty does not cover any Vitra Architect products with defects arising out of or due to:

- The products being repaired, modified, or altered by a person who is not an employee or agent of the manufacturer
- Misuse, physical abuse, neglect, or accident, however arising.
- The products not being maintained in accordance with the relevant Australian Standards and the Manufacturer's instructions.
- The products not being maintained in accordance with industry recommendations.
- Normal wear and tear.

Under this warranty, the products are not defective if they meet all relevant accepted industry standards.